



Toolkit for Equitable  
Emergency Management

# Appendix G

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**Questions to  
Consider:  
Engagement and  
Collaboration**

**2025**

## Appendix G - Questions to Consider: Engagement and Collaboration

### Community Led Engagement

Focus Area/Theme	Questions
<b>Understanding the Community</b>	<ul style="list-style-type: none"> <li>• Who makes up the community?</li> <li>• What are the demographic characteristics (age, gender, ethnicity, socioeconomic status)?</li> <li>• Are there distinct cultural or social groups within the community?</li> <li>• What are the community's strengths and assets?</li> <li>• What local knowledge, skills, and resources can be leveraged?</li> <li>• What are the community's vulnerabilities and needs?</li> <li>• Are there specific groups that are more vulnerable to risks?</li> </ul>
<b>Engagement and Participation</b>	<ul style="list-style-type: none"> <li>• How can we ensure broad and inclusive participation?</li> <li>• How can we reach and involve marginalized or less vocal groups?</li> <li>• What barriers to participation might exist (e.g., language, accessibility)? How can those barriers be removed?</li> <li>• What methods of engagement will be most effective?</li> <li>• Are there preferred ways of communication and participation (e.g., in-person meetings, outreach, online forums, surveys)?</li> </ul>
<b>Power Dynamics</b>	<ul style="list-style-type: none"> <li>• How can we shift power dynamics to empower community members?</li> <li>• What steps can be taken to ensure that community members have real decision-making authority?</li> <li>• How can we ensure transparency and accountability in the decision-making process?</li> <li>• What is the context (socio-economic, political, cultural, environmental) that I am working in? How will this impact or influence this work?</li> </ul>
<b>Communication and Trust</b>	<ul style="list-style-type: none"> <li>• How can we build and maintain trust with the community?</li> <li>• What are the community's past experiences with authorities and participation processes?</li> <li>• How can we ensure that community input is valued and visibly incorporated into outcomes?</li> <li>• How can people be compensated for their time (e.g. stipends/honorariums)?</li> <li>• How can we share what actions have been taken because of community feedback?</li> </ul>
<b>Collaboration and Partnership</b>	<ul style="list-style-type: none"> <li>• Who are the key stakeholders and potential partners in the community?</li> <li>• Are there local organizations, leaders, or groups that can facilitate engagement?</li> <li>• How can we foster ongoing partnerships rather than one-off interactions?</li> </ul>
<b>Practical Considerations</b>	<ul style="list-style-type: none"> <li>• What resources are needed to support community-led engagement?</li> <li>• What funding, tools, or training might be necessary?</li> <li>• Are there logistical considerations (e.g., timing of meetings, accessibility of venues, cultural safety)?</li> <li>• How will we measure the success of community-led engagement?</li> <li>• What indicators will be used to evaluate the effectiveness and impact of the engagement process?</li> </ul>

<b>Cultural Safety</b>	<ul style="list-style-type: none"> <li>• How can we ensure cultural safety in our engagement process?</li> <li>• Are we respecting and incorporating cultural practices and norms in our engagement strategies?</li> <li>• How can we address any cultural misunderstandings that may arise?</li> </ul>
<b>Sustainability and Long-term Engagement</b>	<ul style="list-style-type: none"> <li>• How can we ensure that engagement efforts are sustainable?</li> <li>• How will we maintain communication and involvement with the community after the initial engagement process?</li> <li>• What mechanisms can be put in place for ongoing feedback and adaptation?</li> </ul>
<b>Legal and Ethical Considerations</b>	<ul style="list-style-type: none"> <li>• What legal and ethical considerations must be taken into account?</li> <li>• Are there any legal requirements for public participation and engagement?</li> <li>• How will we ensure ethical standards are met in the engagement process?</li> </ul>
<b>Feedback and Adaptation</b>	<ul style="list-style-type: none"> <li>• How will we incorporate community feedback and adapt our approach?</li> <li>• What mechanisms will be in place to gather and respond to feedback throughout the process?</li> <li>• How will we ensure that the community sees their input reflected in the final outcomes?</li> </ul>

## Addressing Power Dynamics

Focus Area/Theme	Questions
<b>Identifying Power Structures</b>	<ul style="list-style-type: none"> <li>• What are the existing power structures within the community?</li> <li>• Who currently holds decision-making authority?</li> <li>• How is power distributed among different groups within the community?</li> <li>• Who are the key influencers and leaders?</li> <li>• Are there informal or formal leaders who have significant influence?</li> <li>• How can these leaders be engaged in a way that supports broader community participation?</li> </ul>
<b>Ensuring Equitable Participation</b>	<ul style="list-style-type: none"> <li>• How can we ensure that all voices are heard, especially those of marginalized or traditionally excluded groups?</li> <li>• What strategies can be used to engage underrepresented or vulnerable populations?</li> <li>• How can we create safe spaces for open and honest dialogue?</li> <li>• What barriers to participation might exist, and how can they be addressed?</li> <li>• Are there social, economic, or logistical barriers preventing some community members from participating?</li> <li>• How can we provide support (e.g., transportation, childcare, translation services) to overcome these barriers?</li> <li>• How can we provide a sense of belonging in these spaces, so community members feel welcomed?</li> </ul>
<b>Shifting Power Dynamics</b>	<ul style="list-style-type: none"> <li>• How can we actively shift power dynamics to empower community members?</li> <li>• What concrete steps can be taken to transfer decision-making authority to community members?</li> <li>• How can we ensure that community members are involved in all stages of the process, from planning to implementation?</li> <li>• What roles will community members play in the decision-making process?</li> <li>• How will community members be integrated into leadership roles?</li> <li>• What mechanisms will be established to ensure their input is taken seriously and has a real impact?</li> </ul>
<b>Transparency and Accountability</b>	<ul style="list-style-type: none"> <li>• How will we maintain transparency through the engagement process?</li> <li>• What information needs to be shared with the community, and how will it be communicated?</li> <li>• How will we ensure the decision-making process is open and transparent?</li> <li>• What accountability mechanisms will be put in place?</li> <li>• How will we ensure that community leaders and decision-makers are accountable to the broader community?</li> <li>• What feedback loops will be established to allow community members to hold those in power accountable?</li> </ul>
<b>Building Trust and Relationships</b>	<ul style="list-style-type: none"> <li>• How can we build trust with the community?</li> <li>• What past experiences might influence the community's trust in authorities? For example, consider the ongoing impacts of Canada's colonial legacy.</li> </ul>

	<ul style="list-style-type: none"> <li>• How can we demonstrate a genuine commitment to empowering the community?</li> <li>• How will we foster long-term relationships with community members?</li> <li>• What strategies will be used to maintain ongoing engagement and collaboration?</li> <li>• How can we ensure that the relationships built during the engagement process are sustained over time?</li> </ul>
<p><b>Measuring and Reflecting on Power Dynamics</b></p>	<ul style="list-style-type: none"> <li>• How will we measure changes in power dynamics?</li> <li>• What indicators will be used to assess whether power has been effectively redistributed?</li> <li>• How will we gather and analyze data on power dynamics throughout the process?</li> <li>• How will we reflect on and learn from our experiences in addressing power dynamics?</li> <li>• What processes will be in place for continuous learning and improvement?</li> <li>• How will we incorporate lessons learned into future engagement efforts?</li> </ul>
<p><b>Supporting Community Leadership</b></p>	<ul style="list-style-type: none"> <li>• How can we ensure that community leadership is inclusive and representative?</li> <li>• What steps will be taken to ensure that the community leaders we engage with reflect the diversity of the community?</li> <li>• How can we encourage and support new and emerging leaders from different backgrounds to participate in emergency management strategies?</li> </ul>

## Physical Spaces

Focus Area/Theme	Questions
<p><b>Physical Spaces</b></p>	<p>Location and Accessibility:</p> <ul style="list-style-type: none"> <li>• Is the location easily accessible by public transportation?</li> <li>• Is the venue centrally located and convenient for most people?</li> </ul> <p>Physical Accessibility:</p> <ul style="list-style-type: none"> <li>• Is the venue accessible to people with disabilities (i.e., ramps, wheelchair access, elevators, and accessible restrooms)?</li> <li>• Are there adequate parking facilities, including reserved spaces for people with disabilities?</li> </ul> <p>Size and Capacity:</p> <ul style="list-style-type: none"> <li>• Does the venue have sufficient space to accommodate all participants comfortably?</li> <li>• Are there enough seats, tables, and other necessary facilities?</li> <li>• Have you considered the needs of adults who may need to bring dependents with them?</li> </ul> <p>Safety and Comfort:</p> <ul style="list-style-type: none"> <li>• Is the venue safe and secure for all participants?</li> <li>• Is it culturally safe? (E.g., school or church buildings may be triggering for community members who experienced or had friends/family experience residential schools.)</li> <li>• Are there amenities to ensure comfort? (E.g., heat, AC, and ventilation)</li> </ul>
<p><b>Accessibility Considerations</b></p>	<p>Language and Communication:</p> <ul style="list-style-type: none"> <li>• Are translation and interpretation services available for non-English or non-French speakers?</li> <li>• Are there provisions for sign language interpreters or captioning for participants who are deaf or hard of hearing?</li> </ul> <p>Information Accessibility:</p> <ul style="list-style-type: none"> <li>• Are materials provided in multiple formats, such as large print, braille, and digital versions?</li> <li>• Is information shared in clear, simple, easily understood language?</li> </ul> <p>Timing and Scheduling:</p> <ul style="list-style-type: none"> <li>• Are sessions scheduled at times that are convenient for most community members, including those who work or have caregiving responsibilities?</li> <li>• Are there alternative session times or recordings available for those who cannot attend live sessions?</li> </ul> <p>Technological Accessibility:</p> <ul style="list-style-type: none"> <li>• If sessions are held online, is the platform accessible to all participants, including those with disabilities?</li> <li>• Are there provisions for participants who may not have access to the internet or necessary devices?</li> </ul>

<p><b>Who Has Access to These Sessions?</b></p>	<p>Inclusivity:</p> <ul style="list-style-type: none"> <li>• Are efforts made to ensure that all community members, including marginalized and vulnerable groups, are aware of and invited to the sessions?</li> <li>• How are invitations and information about the sessions disseminated to reach a broad audience?</li> <li>• Are we creating and conducting engagement sessions within the community?</li> <li>• Are we building relationships by attending existing gatherings and events?</li> <li>• How are we meeting the community where they are to engage with them effectively?</li> </ul> <p>Barriers to Participation:</p> <ul style="list-style-type: none"> <li>• What barriers might prevent some community members from attending (e.g., childcare needs, transportation costs)?</li> <li>• Are there supports available to help overcome these barriers (e.g., providing childcare, offering transportation subsidies)?</li> </ul> <p>Equity in Participation:</p> <ul style="list-style-type: none"> <li>• Are there strategies in place to ensure that all voices are heard, and that no group dominates the conversation?</li> <li>• How will the sessions be structured to facilitate equitable participation for all participants?</li> <li>• Are you using a trusted and knowledgeable facilitator when embarking on culturally safe strategies that are familiar and respected by community members?</li> </ul> <p>Confidentiality and Privacy:</p> <ul style="list-style-type: none"> <li>• Are there measures in place to ensure the confidentiality and privacy of participants?</li> <li>• How will sensitive or personal information shared during the sessions be protected?</li> </ul>
<p><b>Feedback and Adaptation</b></p>	<p>Gathering Feedback:</p> <ul style="list-style-type: none"> <li>• How will feedback be collected from participants about the accessibility and inclusivity of the sessions?</li> <li>• What methods will be used to gather input from those who are unable to attend?</li> </ul> <p>Adapting Based on Feedback:</p> <ul style="list-style-type: none"> <li>• How will feedback be used to improve future sessions?</li> <li>• Are there mechanisms to continuously improve accessibility and inclusivity?</li> </ul>
<p><b>Supporting Diverse Needs</b></p>	<p>Cultural Safety:</p> <ul style="list-style-type: none"> <li>• Are cultural considerations acknowledged and incorporated into the process of planning sessions (e.g., dietary restrictions, religious observances, protocol)?</li> <li>• How can the sessions be designed to respect and reflect the cultural diversity of the community?</li> </ul>

	<p>Creating a Welcoming Environment:</p> <ul style="list-style-type: none"><li>• How can physical space be arranged to create an inclusive and welcoming environment?</li><li>• Are there visual or auditory aids that can enhance the experience for all participants?</li><li>• How are community members being made to feel welcomed in these sessions?</li><li>• How are you creating a sense of belonging for marginalized and excluded groups?</li></ul>
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## Community Partners

Focus Area/Theme	Questions
<b>Identifying Partners and Stakeholders</b>	<ul style="list-style-type: none"> <li>• Who are the key community partners and stakeholders?</li> <li>• What assumptions are being made about who should be involved?</li> <li>• What local organizations, groups, and individuals have a stake in the HRVA process?</li> <li>• Are there informal community leaders or influencers who should be involved?</li> <li>• Who might be impacted negatively if they aren't involved in the process?</li> <li>• What are the roles and responsibilities of each partner and stakeholder?</li> <li>• How can each partner/stakeholder contribute to the HRVA process?</li> <li>• What specific roles will partners/stakeholders play in decision-making and implementation?</li> </ul>
<b>Engagement and Collaboration</b>	<ul style="list-style-type: none"> <li>• How can we ensure meaningful and sustained engagement with partners and stakeholders?</li> <li>• What engagement methods (e.g., workshops, meetings, focus groups) will be most effective?</li> <li>• How can we maintain regular communication and updates?</li> <li>• What are the interests and priorities of each partner and stakeholder?</li> <li>• How can we align the HRVA process with the goals and concerns of different stakeholders?</li> <li>• Are there any potential conflicts of interest that need to be managed?</li> </ul>
<b>Capacity and Resources</b>	<ul style="list-style-type: none"> <li>• What resources and capacities do partners and stakeholders bring to the HRVA process?</li> <li>• What expertise, local knowledge, and resources can each partner contribute? What gaps currently exist?</li> <li>• Are there gaps in capacity that need to be addressed through training or support?</li> <li>• How can we ensure equitable distribution of resources and support?</li> <li>• Are all partners and stakeholders receiving the necessary resources to participate effectively?</li> <li>• Are we creating additional hardship or engagement fatigue for partners?</li> <li>• How can we support under-resourced or marginalized groups?</li> </ul>
<b>Inclusivity and Representation</b>	<ul style="list-style-type: none"> <li>• How can we ensure diverse and inclusive representation?</li> <li>• Are all relevant groups, including marginalized and vulnerable populations, represented?</li> <li>• How can we reach and engage underrepresented communities?</li> <li>• What strategies will ensure all voices are heard and valued?</li> <li>• How can we create an inclusive environment where everyone feels comfortable sharing their perspectives?</li> <li>• What mechanisms will be in place to gather and incorporate diverse input?</li> </ul>
<b>Collaboration Dynamics</b>	<ul style="list-style-type: none"> <li>• How can we foster collaboration and build trust among partners and stakeholders?</li> <li>• What steps can be taken to build and maintain trust and mutual respect?</li> <li>• How can we facilitate open and transparent communication?</li> <li>• How will decisions be made collaboratively?</li> </ul>

	<ul style="list-style-type: none"> <li>• What decision-making processes will be used to ensure fairness and inclusivity?</li> <li>• How will disagreements or conflicts be resolved?</li> </ul>
<p><b>Maintaining Sustainable Relationships and Commitments</b></p>	<ul style="list-style-type: none"> <li>• How can we ensure ongoing engagement and collaboration beyond the HRVA process?</li> <li>• What mechanisms will be in place for continued partnership and follow-up?</li> <li>• How can we build long-term relationships and networks?</li> <li>• What are the long-term goals and commitments of each partner and stakeholder?</li> <li>• How can the HRVA process support and align with these long-term goals?</li> <li>• What commitments are needed from each partner for sustained impact?</li> </ul>
<p><b>Evaluation and Feedback</b></p>	<ul style="list-style-type: none"> <li>• How will we evaluate the effectiveness of partner and stakeholder engagement?</li> <li>• What metrics will be used to assess the quality and impact of engagement?</li> <li>• How will feedback be collected and used to improve the process?</li> <li>• How can we ensure transparency and accountability in the engagement process?</li> <li>• What reporting and feedback mechanisms will be established?</li> <li>• How will we ensure that partners and stakeholders are kept informed and involved in evaluation?</li> </ul>